



South River Technologies Case Study: Datalogix

Cornerstone MFT Server and WebDrive work together to help a marketing and digital data company automate their secure file transfer process.

Background

Datalogix combines database marketing and digital media to use the power of purchase-based audience targeting to drive measurable online and offline sales. They offer audience segmentation and integration programs directly and through all leading digital media companies.

Datalogix's audience platform is powered by a database with over \$1 trillion in consumer spending behavior, deep datasets, and expertise in the CPG, Retail, and Automotive verticals.

Customer Issue

Datalogix receives thousands of gigabytes of data each month from member companies. Member companies transmit sales transaction data through file transfers ranging from several hundred megabytes to several thousand gigabytes. In addition to the vast amount of data Datalogix pulls in each month, they deal with significant outbound data delivery traffic. Datalogix clients receive marketing lists that meet specific criteria.

Datalogix required a secure file transfer platform that was easy to manage and configure. In addition to security, automation capabilities and the mechanisms to manipulate in-bound files were required. The solution also had to mesh well with the internal workforce and existing user authentication systems.

Industry

- Marketing Intelligence

Products

- Cornerstone MFT Server
- DMZedge Server
- WebDrive

Application

- Secure data collection
- Automation
- Secure data delivery

Search Criteria

With security issues at the forefront of digital era worries and data exchange and storage volumes growing, Datalogix needed data security and the capacity to handle increasing transfer rates. To complicate matters, Datalogix imports data in several ways, including scheduled batch transfers, transfers initiated from client sites on an as-needed basis, and “pulls” that required Datalogix staff to login to partner systems to retrieve data files. They required the flexibility to accommodate the various transfer methods while retaining efficiency.

To handle these needs, they searched for a product with robust events automation capabilities.

Datalogix receives transacted data as part of a co-op database. Member companies range from small, less technically sophisticated organizations, to very large organizations that transmit thousands of gigabytes of data.

These requirements led Datalogix to research managed file transfer (MFT) solutions, including Cornerstone MFT. The Cornerstone solution was chosen for its security, automation, ease-of-use, and flexibility in handling Datalogix’s complex transfer requirements.

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—Dave McCabe, Dir. of Data Center Operations

Implementation

The implementation process faced its share of challenges. Once firewall configuration issues were resolved, the formal process of testing and signing off on the implementation moved forward. “South River Technologies’ support group has been great to work with,” says Dave McCabe, Director of Data Center Operations. “They helped us to thoroughly test and hit the goals of our implementation plans. Our needs have always been addressed promptly.”

Datalogix has made extensive use of Cornerstone’s events automation capability. As data feeds are received, Cornerstone moves the files to a “safe zone,” where antivirus

scans are run and initial cleansing of the data is performed. Cornerstone then triggers an internal workflow in which the data is processed and analyzed. The events capability of the MFT solution is an integral part of the Datalogix workflow.

To automate transfers that previously required Datalogix employees to login to a partner system to pull data, they used SRT's WebDrive, a universal file access client, to connect to external systems. WebDrive maps a drive letter from the client computer to the server to facilitate scheduled transfers. Alternatively previously defined batch transfer can be launched on-demand.

Datalogix is currently working on implementing the full High Availability (HA) features of Cornerstone and DMZedge Server. All file transfer services will be fully load-balanced and will run in an HA environment.

Summary

Cornerstone successfully made both in-bound data pulls and out-bound delivery more efficient and easier to track. "Cornerstone integrated well with our internal workforce," notes McCabe.

In addition to efficiency improvements, the security and tracking Cornerstone provides for this mission-critical application assures that Datalogix can offer the best possible service to their clients while addressing security requirements for the data that is the backbone of their organization.

South River Technologies is an innovator in secure file management software. More than 90,000 customers in 140 countries use SRT's software to make remote file access and collaboration more efficient for their customers, partners, and workforce.



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